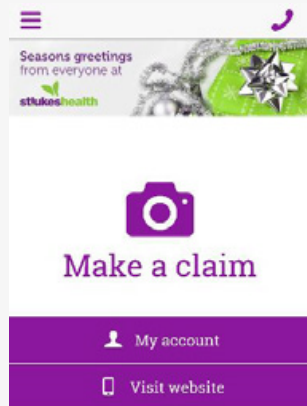


# Mobile Claiming App

## Step 1

Once the app has been successfully downloaded from Google Play or the app store, the following options are available;

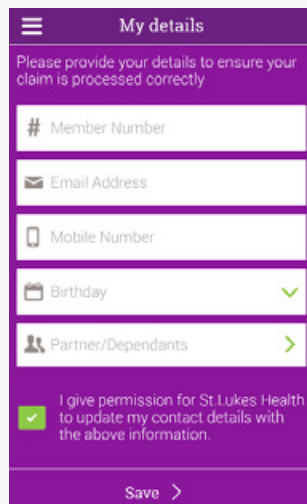
- Make a claim
- My Account (this will re-direct you to our mobile friendly Online Member Services webpage)
- Visit website



To make a claim press the "Make a Claim" option. (You will not be required to login to make a claim)

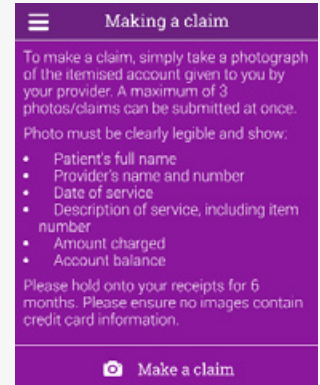
## Step 2

To make a claim you will need to enter the following details as shown here and save. These details are saved for any future claims you make. (Make sure you double check your email address)



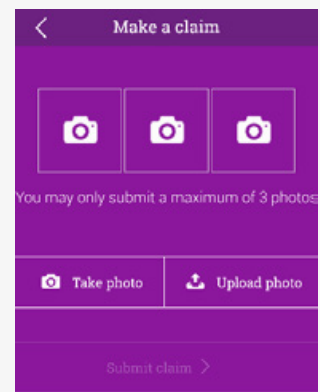
## Step 3

Please read the following instructions as you will need to have these details in order to complete your claim. Once you have these click "Make a Claim".



## Step 4

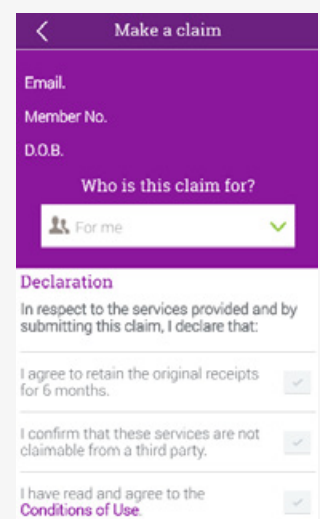
The next step is to upload a photo of your receipt/s. You can do this by selecting the "Take Photo" option which will bring up your camera, alternatively you can select "upload photo" if you have a photo of your receipt already saved to your phone album.



Once you have uploaded a photo of your receipt (up to a maximum of 3 photos) you will need to select "Submit my claim".

## Step 5

Now you will be able to select who the claim is for and read and agree to the declaration. Currently our app only allows for 5 dependant names so if you have more, please put the claim through under the 'for me' option. Our operators will accurately process the dependant name off the receipt.



For more information on our app or any of our services please give us a call on

1300 651 988 stlukes.com.au